VQ Conference Manager Deployment and System Administration Certification

A hands-on Certification for unified communications and network engineers who are responsible for installing, configuring, and trouble resolution of VQ Conference Manager, concentrating on deployment and initial configuration & Customization of VQ Conference Manager.

Students will execute tasks necessary to deploy, configure, customize, test, and resolve issues for VQ Conference Manager in real-world scenarios.

What you'll learn

Day 1

Overview of VQ Conference Manager, installation, integration, menus, and adding Call Bridges in a lab environment.

Day 2

Setting up user profiles, meeting templates, and tenants, as well as adding and managing meetings in a practical lab environment.

Day 3

Access Control Levels, basics of building an HA-DR deployment, issue resolution, more practical labs

Course outline

Introduction to VQ Conference Manager

- Use cases
- Capabilities
- Roles in the operational infrastructure

Installing VQ Conference Manager

- Hypervisors
- Virtual Machines
- ISO Files
- Initial Settings of the VQCM Virtual Machine (VM) (Stage 1)

Configuring VQ Conference Manager

- Deploying the VQCM VM (Stage 2)
- Licensing
- Security
- Customization
- SMTP Settings
- Message & Join Link Templates

Navigating the VQ Conference Manager Menu

- Activity
- Meetings
- Tenants
- Analytics (Kibana)
- System
- coApps

Adding Call Bridges

- Constraints & Requirements
- Setting Up Call Bridges on VQ Conference Manager
- Call Bridge control interfaces (MMP, WebAdmin, & API)

Course outline (continued)

UX Profiles
- Creating New UX Profiles
- ACLs in UX Profiles
- Navigation
- Available coSpace Templates
- Schedule Meeting From
- Apps
- Alerts
- Settings

Space Templates
- Creating New Space Templates
- Space Settings
- Participant Roles
- Privileges
- Creating New Tenants
- LDAP Configuration
- LDAP Importer
- Users
- Endpoints
- Spaces
- Alerts
- Settings

Scheduling Meetings
- New Meetings
- Recurring Meetings
- Participant Roles

Endpoints
- Adding Endpoints
- Introduction to the Device Management & Automation (DMA) Module

Managing Active Events
- Home
- Call
- Schedule
- People
- Members
- Stats
- Settings
- Reactive calls
- Move Participants/Call Builder
- Settings

Advanced Conference Center (ACC)
- Capabilities
- Deployment

Analytics
- Elastic Stack embedded in VQCM
- Kibana
- Dashboards
- Intro to Lens

Certified VQ Conference Manager Administrator (CCMA) Certification

Best for

✓ UC Engineers and Architects

✓ VQ Resale Partners

✓ Field engineers and personnel who provide installation and configuration services for VQ Conference Manager

Prerequisites

A working knowledge of IP networking, security certificates, DNS, LDAP, and Syslog Servers are beneficial.

Certification

Students who successfully complete the course will receive Certified VQ Conference Manager Administrator (CCMA) Certification.

Duration

3 days.

Location

This class will be held via WebEx sessions and VPN connection into the training network. Students are furnished with live servers and endpoint equipment connectivity to configure and validate the skills gained in this training. On-Site sessions are offered if needed.

Instructor

Scott Waschler
VQ, Acano and Cisco certified instructor with over three decades of communications industry experience.

Training Dates

2026

4-6 November	9am – 5pm (Central USA)
9-11 December	9am – 5pm (Central Europe)

2027

13-15 January	9am – 5pm (Central US)
3-5 February	9am – 5pm (Central Europe)
7-9 April	9am – 5pm (Central US)
19-21 May	9am – 5pm (Central Europe)
16-18 June	9am – 5pm (Central US)
4-6 August	9am – 5pm (Central US)
1-3 September	9am – 5pm (Central Europe)
29 September - 1 October	9am – 5pm (Central US)
3-5 November	9am – 5pm (Central Europe)
1-3 December	9am – 5pm (Central US)

NOTE: Training credits are valid for a period of 12 months from the date of purchase, after which any unused credits will expire.

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