VQ Conference Manager Device Management & Automation Certification

A hands-on Certification for unified communications operators and technicians who are responsible for installing, configuring, and trouble resolution of Cisco video endpoints using the VQ Conference Manager.

Students will execute tasks necessary to deploy, configure, maintain, and resolve issues for VQ Cisco video endpoints in real-world scenarios.

What you'll learn

Day 1

Overview of VQ Conference Manager Device Management & Automation (DMA) module UI and Device Configuration.

Day 2

Directory Services & device maintenance and DMA analytics.

Course outline

Introduction to VQ Conference Manager DMA

- Use cases
- Capabilities

DMA GUI

- UI Layout
- UI Menu

Device Configuration

- Locations
- Labels
- Devices
- Template Modules
- Device Templates

Directory Services

- Data Sources
- Address Books
- Assigning Directories to Endpoints

Device Maintenance

- Endpoint Certificate Management
- Firmware & Macros
- File Server Deployment

Analytics

- Kibana
- DMA Dashboard

Certified VQ Conference Manager DMA Admin (CCMD) Certification

Best for

- UC Engineers and Architects
- VQ Resale Partners
- Field engineers and personnel who provide installation and configuration services for VQ Conference Manager

Prerequisites

A working knowledge of Cisco Endpoint administration is beneficial.

Certification

Students who successfully complete the course will receive Certified VQ Conference Manager DMA Admin (CCMD) Certification.

Duration

2 days.

Location

This class will be held via video conference. Students are furnished with live servers and endpoint equipment connectivity to configure and validate the skills gained in this training.

Instructor

Scott Waschler
VQ, Acano and Cisco certified instructor with over three decades of communications industry experience.

Training Dates

2026

17-18 November	9am – 5pm (Central USA)
1-2 December	9am – 5pm (Central USA)

2027

20-21 January	9am – 5pm (Central US)
16-17 February	9am – 5pm (Central Europe)
23-24 March	9am – 5pm (Central US)
12-13 July	9am – 5pm (Central US)
15-16 July	9am – 5pm (Central Europe)
4-5 October	9am – 5pm (Central US)
8-9 November	9am – 5pm (Central Europe)

NOTE: Training credits are valid for a period of 12 months from the date of purchase, after which any unused credits will expire.

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